

BLACK FRIDAY EARLY ACCESS “WIN YOUR TRIP FOR FREE” CONTEST – Terms and Conditions (Canada)

By participating you agree to these Official Rules and to the decisions of the Sponsor, which are final and binding in all respects. Acceptance of a prize is subject to the normal policies and rules or restrictions of the Sponsors.

1. THE PROMOTION

1. Contiki’s **BLACK FRIDAY EARLY ACCESS “WIN YOUR TRIP FOR FREE”** Contest (the "Promotion") begins at 12:01 AM GMT on 4 November 2025 and ends at 11:59 PM GMT on 11 November 2025 (the "Promotion Period").
2. The Promotion is a game of chance combined with a skill-testing requirement for Canadian entrants.

2. THE SPONSOR/PROMOTION PARTY:

1. Contiki Holidays Limited (“Contiki”), Company Number 50679, a company registered in Guernsey whose registered office address is the Travel House, Rue du Manoir, St Peter Port, Guernsey, Channel Islands, GY1 2JH.
2. Canadian administrative office: **TTC Tour Brands, 33 Kern Road, Toronto, ON M3B 1S9.**

3. ENTRY REQUIREMENTS

1. The promotion runs on Contiki.com during the Promotion Period stated above.
2. No entries before or after these times will be accepted.
3. To enter the promotion, Entrants must visit <https://www.contiki.com/activity/black-friday> (the "Entry Page") and make a new booking featuring an Early Access deal during the Promotion Period. To qualify, Entrants must pay at least the minimum required deposit for their selected trip in accordance with Contiki’s standard booking policies. Payment of the full trip cost is also acceptable and will qualify for entry.
4. By entering the Promotion, Entrants will be deemed to have accepted and agreed to be bound to these Terms and Conditions and the related Privacy Policy.
5. Only bookings made directly through Contiki’s website or contact centre are eligible.
6. No separate entry form is required. All qualifying bookings automatically constitute one entry into the draw.
7. Each booking counts as one entry regardless of the number of travelers on the booking.
8. Deposits are non-refundable and subject to Contiki’s standard booking conditions, available at <https://www.contiki.com/resources/legalstuff>. If a participant cancels their booking before the prize draw, the booking (and corresponding entry) will be deemed void and ineligible.

9. No purchase necessary: Canadian residents may also enter without making a booking by mailing their full name, mailing address, email address, and date of birth on a plain 3×5-inch card to:
Attn: Vanessa Del Bel, Contiki Canada – Win Your Trip for Free Contest
c/o TTC Tour Brands, 33 Kern Road, Toronto, ON M3B 1S9.
Mail-in entries must be received by **11 November 2025** to be eligible. Each mailed entry equals one (1) entry.
10. All entries – whether via booking or mail-in – will have an equal chance of winning.

4. **ELIGIBILITY**

1. The Promotion is open only to legal residents of **Canada (excluding Québec)** aged **18–35** at the date of trip departure.
2. For the avoidance of any doubt, the Promotion is not open to:
 - a. Employees, officers, and directors of Contiki ("Sponsor"),
 - b. Employees of any respective sister companies, affiliates or subsidiaries ("Sponsor")
3. Entrants must have a valid passport and be legally entitled to travel during 2026–2027
4. Entries are limited to one entry per person per unique booking or mail-in entry.
5. The Sponsor reserves the right to verify eligibility and to disqualify entries that are incomplete, ineligible, or otherwise violate these Terms.
6. The Promotion is void in Québec and where prohibited by law. All federal, state, local laws and regulations apply.

5. **THE PRIZE**

1. Up to five (5) winners will each receive a free Contiki trip equivalent in value to their booked trip (the "Prize").
 - a. The total combined value of all prizes will not exceed \$20,000 AUD (≈ CAD \$18,000)
 - b. The number of winners (up to a maximum of five) will depend on the total trip values of selected winners (for example, if three winners' trips total \$20,000 AUD, the Promotion will end after those three are confirmed). Likewise if five winners are selected with a total combined prize value of less than \$20,000 AUD, the Promotion will also end, and any unused prize value will be forfeited.
 - c. The prize covers only the **land trip price** as per Contiki's published rate at the time of booking.
 - d. Flights, travel insurance, optional activities, and incidental costs are not included.
2. No substitution, cash alternative, or transfer of the prize is permitted. The Sponsor reserves the right to substitute a prize of equal or greater value if circumstances require.

PRIZE TERMS AND CONDITIONS:

- Winners will receive a credit or refund equivalent to the full land trip cost (excluding flights, insurance, optional activities, or other extras) they booked and paid during the Promotion Period.
- To remain eligible, the winning booking must not be cancelled prior to prize confirmation.
- The trip must be booked directly with Contiki and is subject to Contiki booking policies.
- Promotion Sponsor is not responsible if winner is denied entrance into any country for any reason.
- Changes to existing reservations and bookings are subject to approval.
- The prize is not redeemable for cash, credit, or any other consideration.
- Prizes are non-transferable and apply only to the original traveller and trip booked.
- Prize redemption and refund processing will be arranged directly with the Contiki team following winner verification.
- Winner must be between the ages of 18-35 during the travel dates and must possess valid travel documents (i.e., valid photo ID, passport, visa, etc.) in order to travel.
- Winner must get any required inoculations and/or required medical forms completed to clear them for travel (medical forms provided by prize provider prior to travel, if necessary).
- Standard Contiki Booking Conditions apply to all trips:
<https://www.contiki.com/resources/legalstuff>.

6. AWARD AND WINNING THE PRIZE

1. All eligible bookings made during the Promotion Period will be entered into a random draw conducted by Contiki after the Promotion Period ends.
2. The draw will take place by 18 November 2025, or as soon as practicable thereafter.
3. Selected entrants will be contacted by email provided at the time of booking or in the mail-in entry and must respond within seven (7) days.
4. Before being confirmed a winner, each selected entrant must correctly answer, unaided, a time-limited mathematical skill-testing question administered by email or telephone.
5. Failure to respond or answer correctly will result in disqualification and selection of an alternate entrant.
6. Confirmed winners' names and countries may be published on Contiki's website and social media platforms.
7. The Promotion Parties reserve the right to cancel or modify the Promotion at any time without notice.
9. The winners must continue to comply with all terms and conditions of these Official Rules, and winning is contingent upon fulfilling all requirements.

7 PUBLICITY & MARKETING

7.1 Each winner hereby expressly grants to the Promotion Parties and their respective designees all rights to use and publish his/her name, likeness (photographic or simulated), voice, and location of residence for all purposes, including without limitation, advertising, marketing, promotional and publicity purposes in connection with this Promotion ("Advertising"), in any and all media now or hereafter devised, worldwide in perpetuity, without any form of notice or any amount or kind of compensation or permission, except where prohibited by applicable law.

7.2 All copyright, trademark or other intellectual property rights in such Advertising shall be owned by Sponsor and/or its licensors, and each winning participant hereby disclaims and waives any claim of right to such Advertising. Such Advertising shall be solely under the control of Sponsor and/or its licensors, and each Winner hereby waives any claim of control over the Advertising content as well as any possible claims of misuse of such winning recipient's name, likeness or voice under contract, tort or any other theory of law.

8 CONDUCT

8.1 By participating in this Promotion, you agree to be bound by these Official Rules and the decisions of the Promotion Parties, which shall be final, binding and non-appealable in all respects.

8.2 Failure to comply with these Official Rules may result in disqualification.

8.3 The Promotion Parties reserve the right at their sole discretion to disqualify any individual found to be tampering with the participation process or the operation of the Promotion, or to be acting in any manner deemed by the Promotion Parties to be in violation of the Official Rules, or to be acting in any manner deemed by the Promotion Parties to be unsportsmanlike or disruptive, or with intent to annoy, abuse, threaten or harass any other person and void all associated Entries and/or registrations.

8.4 CAUTION: ANY ATTEMPT BY A USER, YOU OR ANY OTHER INDIVIDUAL TO DELIBERATELY DAMAGE OR UNDERMINE THE LEGITIMATE OPERATION OF THE PROMOTION IS A VIOLATION OF CRIMINAL AND CIVIL LAWS, AND SHOULD SUCH AN ATTEMPT BE MADE, THE PROMOTION PARTIES RESERVE THE RIGHT TO SEEK DAMAGES AND OTHER REMEDIES (INCLUDING ATTORNEYS' FEES) FROM ANY SUCH PERSON TO THE FULLEST EXTENT PERMITTED BY LAW

9 LIABILITY

9.1 The Promotion Parties assume no responsibility or liability for:

- a. lost, late, stolen, undelivered, inaccurate, incomplete, delayed, misdirected, damaged or garbled registrations, Entries, URLs, or emails;
- b. any incorrect or inaccurate Entry information, or for any faulty or failed electronic data transmissions;
- c. any unauthorized access to, or theft, destruction or alteration of Entries or registrations at any point in the operation of this Promotion;
- d. any technical malfunction, failure, error, omission, interruption, deletion, defect, delay in operation or communications line failure, regardless of cause, with regard to any equipment, systems, networks, lines, cable, satellites, servers, computers or providers utilized in any aspect of the operation of the Promotion;

- e. inaccessibility or unavailability of the Internet or the Web Site or any combination thereof or for computer hardware or software malfunctions, failures or difficulties, or other errors or difficulties of any kind whether human, mechanical, electronic, computer, network, typographical, printing or otherwise relating to or in connection with the Promotion, including, without limitation, errors or difficulties which may occur in connection with the administration of the Promotion, the processing of Entries, social networking posts, or registrations, the announcement of the prizes, or in any other Promotion-related materials;
- f. any injury or damage to participants or to any other person's computer which may be related to or resulting from any attempt to participate in the Promotion. If, for any reason, the Promotion (or any part thereof) is not capable of running as planned for reasons which may include, without limitation, infection by computer virus, tampering, unauthorized intervention, fraud, technical failures, or any other causes which may corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion, then the Promotion Parties reserve the right at their sole discretion to cancel, terminate, modify or suspend the Promotion in whole or in part. If terminated, the Promotion Parties will award the prizes from among all non-suspect, eligible Entries received for the Promotion up to the time of such action.

9.2 All issues and questions concerning the construction, validity, interpretation, and enforceability of the Promotion Rules, or the rights and obligations of entrants and the Promotion Organizer in connection with the Promotion, shall be governed by, and construed in accordance with the laws of their respective jurisdictions and the laws their applicable therein, without regard to conflicts of law principles.

9.3 The Promotion is subject to all applicable federal, state, provincial and local laws and regulations. Promotion Organizer is not responsible for typographical or other errors in the offer or administration of the Promotion, including, but not limited to, errors in advertising, the Promotion Rules, the selection and announcement of winners, or the distribution of the Prize

10 GOVERNING LAW

For Canadian residents, these Official Rules are governed by and construed in accordance with the laws of the Province of Ontario and the federal laws of Canada applicable therein. All disputes shall be resolved in the courts of Ontario.

11 PRIVACY

10.1 Except as noted in these Official Rules, information collected for this Promotion is used only for the purpose of Promotion administration and winner notification and will not be re-used, sold or shared in any manner by the Promotion Parties or any third parties unless you have elected to receive additional information or promotional material from the Sponsor, or a third party.

10.2 All data collected by those that have entered this Promotion will be deleted after all winners for this Promotion have been confirmed and notified. The data of only those who have consented to receive further marketing communications will be stored, as per the privacy policy available at <https://www.contiki.com/resources/legalstuff>.

10.3 By participating in the Promotion, participant agrees to all the terms and conditions of the Sponsor's Privacy Policy, which is available at <https://www.contiki.com/resources/legalstuff>. In the event of any discrepancy between the Sponsor's Privacy Policy and these Official Rules, these Official Rules shall control and govern.

12 RELEASES

11.1 All participants, as a condition of participation in this Promotion, agree to release, hold harmless and indemnify the Promotion Parties from and against any and all liability, claims, damages, or actions of any kind whatsoever for injuries, damages, or losses to persons or property which may be sustained, in whole or in part, directly or indirectly, in connection with (i) participation in any aspect of the Promotion, (ii) the receipt, ownership or use of the prize awarded, including any travel associated with any prize, (iii) participant's registration material on any related website, or (iv) any typographical or other error in these Official Rules.

13 SPONSOR'S RESERVATION OF RIGHTS

12.1 These Official Rules are subject to modification by Sponsor at any time. In the event of a dispute, all decisions made by Sponsor are final and binding. Sponsor reserves the right, in its sole discretion, to disqualify any person who tampers with the entry process or the operation of Sponsor's web site, or who otherwise acts in violation of these Official Rules. Sponsor further reserves the right, in its sole discretion, to rescind, cancel, terminate, or modify this sweepstakes in whole or in part, at any time, without notice or liability, for any reason, including, but not limited to, if the sweepstakes is not capable of completion as planned due to infection by computer virus, technical corruption, force majeure, or non-authorized human intervention that compromises or affects the administration, fairness, integrity, security, or proper conduct of the contest.